ResNet

How To Get Your Devices Online

Wireless Access Point

There is a wall-mounted access point in your room. This device provides a fast wired and wireless Internet connection. If you are in Northwest Quad, your access point is desk-mounted. If you are in the Pi Kappa Alpha Fraternity House, your access point is ceiling-mounted, and a wired connection is unavailable.

Smartphones & Tablets

Go to Wi-Fi settings, connect to UARK Wi-Fi, and enter your UARK username and password. For more details, visit https://its.uark.edu/network-access/wifi/

Personal Computers

Go to Wi-Fi settings or find the Wi-Fi icon in your Windows taskbar or MacOS menu bar, select UARK Wi-Fi, and enter your UARK username and password. You can also connect your computer using a wired connection through ports 1–3 on your access point. For gaming PCs, please contact ResNet support for setup.

UNIVERSITY OF ARKANSAS
Student Affairs
University Housing

ResNet

How To Get Your Devices Online

Gaming Consoles

Connect to UARK Housing IoT Wi-Fi, or use a wired connection through ports 1–3 on your access point.

Smart Home Devices

Visit housing.uark.edu/resnet to register your device. Then, connect the device to UARK Housing IoT Wi-Fi.

Streaming Devices & Smart TVs

Visit housing.uark.edu/resnet to register your device. For Roku devices and Apple TV, connect to UARK Housing IoT Wi-Fi. Smart TVs should be connected through an wired connection if possible. Work is currently underway to enable support for additional devices.

Unable to Get Online?

If you are unable to get your device online from this guide, you can contact ResNet support for further assistance. Our contact information can be found below.

Contact Information

housing.uark.edu/resnet and click "Create Ticket"
(479) 575–2905, Option 3
Hours of Operation: 8:00 a.m. – 5:00 p.m.
Monday – Friday