Apple OS X 10.6.8 (Snow Leopard) Junos Pulse wired network setup

1. Open the Apple menu and select System Preferences.
2. Click Network. Click Advanced.
3. Click the 802.1x tab. Click the (+) icon and select Add User Profile.
4. Enter a name for the network, for example, UARK Network Access.
5. Click OK. Click Apply.
6. Click the 802.1x dropdown menu and select the network name you just created. Click Connect.

7. Click Show certificate in the Verify Certificate dialog box.
8. Check the "Always trust uac.uark.edu" box. Click Continue.
9. Enter your UARK username and password when prompted for login information. Click OK.

These instructions work in most cases. Specialized hardware or software or unique configurations may mean extra steps are necessary.
**Known Issues:**

**Wireless cards** – disable your wireless card before attempting to connect to the wired network. Follow your manufacturer instructions, though many computers have a switch or key sequence to disable.

**Delayed login prompt** – Under certain circumstances, the login prompt will not appear for a prolonged period. In such cases, restarting the computer usually resolves the issue.

**Technical Support:**

If you are unable to access the Internet after following these instructions, open a support ticket online at [http://housing.uark.edu/resnet](http://housing.uark.edu/resnet). Given the nature of the problem, it may be necessary to use an alternate computer or visit the front desk of your residence hall or apartment.