OS X 10.5/10.6 (Leopard/Snow Leopard) Wireless Setup

1. Click the Airport icon in the upper right corner.
2. Select UA Secure from the list of available networks.
3. Enter your UARK username and password.
4. Select Automatic from the 802.1x dropdown box, and click OK. If you get a certificate warning, click Show Certificate. Check the "Always trust" box, and click Continue. Enter your system password, not your UARK password.
5. In the 802.1x Authentication dialog box, enter your UARK username and password.

These instructions work in most cases. Specialized hardware or software or unique configurations may mean extra steps are necessary.

Known Issues:

Wireless Throughput – Wireless is a shared medium. Devices in use on the same access point can affect the speed at which you connect. Legacy devices that connect to access points can cause newer devices that support faster speeds to instead connect at the slower speed. This is expected functionality. We recommend using the 5 GHz frequency, rather than 2.4 GHz, if your device supports it.

Technical Support:

If you are unable to access the Internet after following these instructions, open a support ticket online at http://housing.uark.edu/resnet. Given the nature of the problem, it may be necessary to use an alternate computer or visit the front desk of your residence hall or apartment.