Windows 8 Wireless Setup

1. Choose your Desktop from the Windows Apps Screen

2. Mouse-over the bottom right corner of the screen and click Settings.
3. Click the wireless network connection icon and select ‘UA Secure’.
4. Follow the on-screen instructions and accept security certificates when prompted.
5. Open a web browser and follow instructions to get online. You may need to wait a few minutes while your computer connects.

These instructions work in most cases. Specialized hardware or software or unique configurations may mean extra steps are necessary.

Known Issues:

Wireless Throughput – Wireless is a shared medium. Devices in use on the same access point can affect the speed at which you connect. Legacy devices that connect to access points can cause newer devices that support faster speeds to instead connect at the slower speed. This is expected functionality. We recommend using the 5 GHz frequency, rather than 2.4 GHz, if your device supports it.

Technical Support:

If you are unable to access the Internet after following these instructions, open a support ticket online at http://housing.uark.edu/resnet. Given the nature of the problem, it may be necessary to use an alternate computer or visit the front desk of your residence hall or apartment.