Apple TV, Roku, TiVo, Web TV, other streaming media Junos Pulse wired network setup

1. Locate the MAC address for your Video device settings menu.
2. Contact ResNet and request to register your device. ResNet needs the following information:
   a. UARK username
   b. MAC address/ Physical address (example: 4e:9a:11:5b:cc:74)
   c. Building and Room Number
3. Method of contact:
   a. Email: resnet@uark.edu
   b. Text: 218 666 8275
   c. Web: RESNET
4. Plug device into network jack. Restart as necessary.

These instructions work in most cases. Specialized hardware or software or unique configurations may mean extra steps are necessary.

Known Issues:

Bandwidth limitations – these devices can cause large bandwidth utilization on the campus network. As the network is a shared medium with limited bandwidth, your experience may vary.

Technical Support:

If you are unable to access the Internet after following these instructions, open a support ticket online at http://housing.uark.edu/resnet. Given the nature of the problem, it may be necessary to use an alternate computer or visit the front desk of your residence hall or apartment.