Gaming Console Junos Pulse wired network setup

1. Locate the MAC address for your game console.
   a. (xbox) [http://www.youtube.com/watch?v=9M69pA-6XvM](http://www.youtube.com/watch?v=9M69pA-6XvM)

2. Contact ResNet and request to register your game console. ResNet needs the following information:
   a. UARK username
   b. MAC address/ Physical address (example: 4e:9a:11:5b:cc:74)
   c. Building and room Number

3. Method of contact:
   a. Email: resnet@uark.edu
   b. Text: 218 666 8275
   c. Web: RESNET

4. ResNet will contact you when registration is complete by Email or Text message. It can take up to 48 hours or longer for a registration to be processed.

5. Reboot machine and plug into network jack.

These instructions work in most cases. Specialized hardware or software or unique configurations may mean extra steps are necessary.

Known Issues:
No Known Issues

Technical Support:
If you are unable to access the Internet after following these instructions, open a support ticket online at [http://housing.uark.edu/resnet](http://housing.uark.edu/resnet). Given the nature of the problem, it may be necessary to use an alternate computer or visit the front desk of your residence hall or apartment.