Apple Mobile Wireless Setup

1. Tap Settings.
2. Tap Wi-Fi. Tap On.
3. Tap UA Secure.
4. Enter your UARK username and password.
5. Tap Join.
6. If you get a certificate warning, tap Accept.

Troubleshooting Note: If you are experiencing problems connecting to UA Secure, remove the connection profile from your device and create a new one. To remove the connection:

1. Open Settings. Tap Wi-Fi.
2. Choose UA Secure by tapping the arrow on the right.
3. Tap Forget this Network.
4. Follow the setup instructions above to create a new connection.

These instructions work in most cases. Specialized hardware or software or unique configurations may mean extra steps are necessary.

Known Issues:

Wireless Throughput – Wireless is a shared medium. Devices in use on the same access point can affect the speed at which you connect. Legacy devices that connect to access points can cause newer devices that support faster speeds to instead connect at the slower speed. This is expected functionality. We recommend using the 5 GHz frequency, rather than 2.4 GHz, if your device supports it.

Technical Support:
If you are unable to access the Internet after following these instructions, open a support ticket online at http://housing.uark.edu/resnet. Given the nature of the problem, it may be necessary to use an alternate computer or visit the front desk of your residence hall or apartment.